



General Terms & Conditions of Sale:

Payment conditions and cancellation fees for tours:

Bordeaux with Elodie requires a deposit of 30% on booking confirmation with balance to be made at least 7 days prior to arrival (in case of last minute registration payment is expected immediately). We accept payment via Credit Card, Stripe or bank wire transfer. Canceling a booking with Bordeaux with Elodie can result in cancellation fees, as outlined below. For any cancellation, the following fees will be deducted from the refund:

90 days or more before the tour: 90% of the overall price will be refunded
15 to 90 days prior to tour date: 70% of the overall price will be refunded
7 to 14 days prior to tour date: 50% of the overall price will be refunded
Less than 7 days prior to arrival: no refund

No insurance for cancellation nor assistance is included in the prices mentioned. We strongly advise subscribing to a travel insurance.

Each customer has to check he/she has the appropriate documents for his/her journey; no refund will be granted in case of lack or loss of ID documents.

Disclaimer:

While every endeavor is made to keep the program outlined in the itinerary, Bordeaux with Elodie reserves the right to change, modify or cancel certain visits according to any reason it judges adequate (weather conditions, unusual events, traffic conditions and any other events that might alter the excursions or tours) and to adapt the price in consequence. Any route modification requested by the client during the service may incur extra costs to be paid on the spot or at the end of the service.

Your guide will take pictures during the tour which we'll send after as a souvenir. Please let us know if you do not want to appear on pictures used on social medias or other promotional support by clicking here:

I read and understood the Terms and Conditions of Sales:

Please sign here:

Agence BORDEAUX WITH ELODIE
Eat - Drink - Discover

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